



MEMORANDUM

Date: May 13, 2026

To: Utah State University Administration, Faculty, and Staff

From: Brad Mortensen, President

Subject: Continuing Our Work to Strengthen IT Support and Device Management at USU

Dear Colleagues,

Over the past two years, Utah State University has made steady, meaningful progress in strengthening how we support and protect university-owned technology and institutional data under the leadership of the Office of Information Technology. I want to thank our faculty, staff, and IT professionals across the system for the care, patience, and collaboration you have shown as this work moves forward.

USU has a fundamental responsibility to safeguard the information entrusted to us by our students, employees, partners, and sponsors. This obligation continues to grow as state and federal expectations evolve and as cybersecurity risks to higher education increase. To meet these challenges, we are continuing our university-wide computer management efforts:

- **Procurement & Setup:** All new or replacement Windows and macOS computers must be purchased through [authorized channels](#) and enrolled in central management systems (Intune or JAMF) before being placed in service.
- **Current Inventory:** Any currently unmanaged Windows and macOS computers must be identified and added to central systems to ensure secure configuration.
- **Alternative Systems:** Linux or other operating systems not yet supported by central management must have active, documented procedures and appropriate software in place to maintain security.
- **Lifecycle Management:** Departments must have plans to replace or retire any hardware that cannot meet these compliance requirements.

Additional information, including detailed guidance and FAQs, is available at computers.usu.edu. I encourage you to review these resources and reach out to your local IT support teams at mytech.usu.edu with any questions.

Thank you for the important work you do every day on behalf of Utah State University and for your continued partnership as we strengthen the systems that support our people and our mission.

Sincerely,

brad